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Types of questions
Who/Where to go to
What to do if you have a JULES question?

First you must figure out what type of question you are asking.

Is it a Science question, a Technical question, a site Technical question or an access to JULES question?

Use the following workflow to identify your question type and then use the appropriate sources.
What type of JULES question?

There are many types of JULES question, in a simplistic view they fall into one of two categories, Science or Technical.

In reality they fall into one of seven support categories:
1. JULES users and JULES list.
2. Local expert
3. Site IT admin
4. JULES-Rose tutorial
5. JULES web pages (MOSRS)
6. Getting access to JULES code
7. CEH JULES without Rose – (trying to move to Rose)
Types of JULES question?

Access to JULES - 6 http://jules-lsm.github.io/access_req/JULES_access.html
Science setting and configurations – 1 ask the community and 5
How to run JULES rose suites – 4 and 2 and 5
How to develop and test JULES developments (tickets etc) – 4 and 2 and 5
How to set up JULES-Rose at your site including rose bush etc - 3
How to run JULES without Rose (Rose/Cylc is now the preferred method) – 7
How to change adapt JULES for your needs – 4 and 2
Running on JASMIN, MONSoOn, VM – see the help pages on 4
Is it a Science JULES question?

Yes


The JULES MOSRS pages: [https://code.metoffice.gov.uk/trac/jules](https://code.metoffice.gov.uk/trac/jules)

Ask your local JULES ambassador:

**Met Office Exeter** – Heather Aston, Helen Johnson, Camilla Mathison, Eddy Robertson, Chantelle Burton, Rob King, Jenn Brooke, Kate Halladay and Debbie Hemming

**Met Office Wallingford** – Graham Weedon

**Exeter Uni** – Sebastien Garrigues, Sarah Chadburn, Paul Richie, Nadine Unger and Cleiton Eller Breder

**Oxford Uni** – Beccy Wilebore

**Reading Uni** – Chloe Largeron

**Leeds Uni** – Alex Rap and Catherine Scott

**Cardiff Uni** – Yangang Xing

**Bangor Uni** – Hilary Ford

**BOM** – Huqiang Zhang

**CEH** - Sebastien Garrigues

**Brazil CSSP project** - Antonio Manzi and Manoel Cardoso

All have been through the JULES-Rose training.
What next?

Think about your questions and use the best resource to aid your science and development.
Links


JULES web pages http://jules-lsm.github.io/

JULES access request page http://jules-lsm.github.io/access_req/JULES_access.html

Yammer
https://www.yammer.com/metoffice.gov.uk/#/threads/inGroup?type=in_group&feedId=11133996&view=all

Email jules@lists.reading.ac.uk and jules-users@lists.reading.ac.uk
Got a question

Look at the documentation

Ask other around you

Ask on the JULES groups

Ask your local expert

Local expert asks the central technical support
In the short term

Got a question

Look at the documentation

Ask other around you

Ask on the JULES groups

Ask the central technical support at CEH
Training/Tutorials

New training materials available as of this week!

Please use them there is lots on offer:

**Quizzes**
- Pre-course Quiz
- User Quiz
- Developer Quiz
- Developer Advanced Quiz

**Tutorials and practical's**
- User
- Developer
- Developer Advanced

**Help/info**
- Glossary List
- Links
- My Quick Reference Guide
- JULES structures
- Rose/Cylc setup
- JULES VM setup
- JULES JASMIN setup
- JULES MONSoN setup
- JULES help